

A Requirement For Responsive Support

Liz contacted WP Support Specialists for advice and help on her business website.

The website was outdated, required updating, and further development to provide new features which would allow Liz, and the business, to grow interest in its services and boost the number of enquiries.

A fast turnaround on the updates, and a quick, but quality driven delivery of the new functionality was the order of the day - Liz was not disappointed.

"Response to my initial enquiry was prompt and communication during the project was excellent. I have got exactly what I wanted on my website."

**Liz Metin, Director
Business Success Partnership**

The Importance Of A Service Provider That Can Make Things Happen

Liz originally contacted her existing website support company to ask that they update the WordPress system, and provide a proposal to create new functionality within the website.

The response time for the website update and progress towards a proposal for the new functionality was taking far too long, so Liz reached out to WP Support Specialists for help.

WPSS started the update process and optimised the website and general setup.

A proposal to provide the required functionality and features was provided in a timely fashion, which Liz accepted, and work started within 24 hours of the go-ahead.

What has the result of working with WPSS been? Liz says *"The team kept me up to date with what they were working on and asked questions to clarify what I wanted. I have got exactly what I wanted on my website. Quality output, reliable with good communication throughout."*

"Excellent value for money with a straightforward approach to pricing. I was advised of the hourly rate at the start and was given an estimate of the cost."

**Liz Metin, Director
Business Success Partnership**

Summary

Having experienced the customer service and customer care from WP Support Specialists, Liz says, **"WP Support Specialists are professional, responsive, and listened to what I wanted to achieve."**

Sounds simple, however, doing the simple things consistently, is often one of the hardest things to do. In summary **"I would not hesitate to recommend WP Support Specialists"** comments Liz.